

Information regarding the processing of personal data

At the Alpenverein we focus on human beings. Therefore, your privacy and the protection of your personal data is of particular concern to us.

Controller and contact details

For questions about data protection and for the processing of your personal data is:

Alpenverein Austria

Chairman: Friedrich Macher

Address: 1010 Wien, Rotenturmstraße 14

E-Mail: austria@alpenverein-austria.at

Web: www.alpenverein-austria.at

ZVR-number: 454438765

Our contact details are also published in our member's journal as well as on our homepage.

Purpose of processing and legal basis

Your data will be processed by us to provide you with the membership's benefits, such as the member's journal, reduced payment, insurance, organisation of events and courses, administration of members and other benefits. This contractual obligation is based on our statutes.

Data you provide optionally, such as your e-mail address for newsletter delivery, your IBAN for direct debiting, your stated areas of interest for optimal servicing, we use exclusively on the basis of your given consent.

Furthermore, in certain cases (such as invoices), your data will be processed in compliance with legal obligations (such as tax law).

Recipients of your data

We pass on your data only to selected partners. These partners receive only that part of the data they require to perform their tasks:

The data of all members is managed centrally by the main association (Hauptverein) in Innsbruck. For various services, such as IT, e-mail, internet, journal delivery, insurance, we use specialized service providers. Data necessary for the organization of events is transmitted to mountain guides, accommodations or travel agencies. In case of accidents, your data is shared with the insurance company and the competent authorities.

In general, none of your data will be transmitted to a country outside the EU (third country) or to an international organization. Obvious exceptions in this regard are, for instance, in case you participate in a long-distance journey (e.g. accommodation in the third country).

Duration of storage of your data

As long as you are a member of the Alpenverein, we process your data in order to fulfil our obligations and to protect your interests (e.g. courses and trainings). If you resign your membership, your data will be deleted as soon as the retention periods set by laws and statutes have expired. These periods vary for different data categories. For example, we immediately delete which newsletters you have received or your areas of interest. Data required by tax law will be kept for 7 years.

Your rights

Transparency is very important to us. You therefore have the right to obtain information from us about your personal data, to request rectification or deletion of your data and also demand the restriction of processing. You can object to data processing and also claim data portability.

You can at any time, without giving reasons, change a consent issued or revoke it completely, such as newsletter reception or direct debit.

In case of problems or ambiguities please contact us. You also have the right to lodge a complaint with a supervisory authority.

Required data for membership

Data specifically marked in the registration form (paper and internet) is required for membership (contract). Without giving this information, you cannot join the Alpenverein. Additional data you provide is optional. However, this data (e.g. motive for joining, areas of interest) helps us to focus our service for you.

We do not do any automated decision making or profiling, and your data will only be processed for the purposes outlined above.